



OFFICE ADMINISTRATION DEPARTMENT LOCAL HEAD OFFICE GIFT CITY,
GANDHINAGAR 382 355

NOTICE INVITING TENDER (NIT)

**E-TENDER FOR AVAILING THE SERVICE OF CAR HIRING
AGENCIES/COMPANIES FOR PROVIDING CARS ON MONTHLY HIRE BASIS
FOR THE BANK'S EXECUTIVES/OFFICERS AT LHO GIFT CITY,
GANDHINAGAR AND HIRING OF CAR ON CASUAL BASIS (LOCAL &
OUTSTATION) Tender No. OAD /2023-24/001 Dated 11.11.2024/ Important**

Dates:

1. Opening date for submission of Tender Documents	15/11/2024 (Friday)
2. Last date for submission of Technical Bid and Price Bid Online. (Through Gem Portal)	29/11/2024 (Friday) up to 3.00 p.m.
3. Date of Pre-bid meeting	21/11/2024 (Thursday) (4 PM)
4. Date of opening of Technical Bid online	29/11/2024 (Friday) (4 PM)
5. Date of opening of Price Bid on-line	02/12/2024 (Monday) (4 PM) (Through Gem Portal)
6. Earnest Money Deposit Amount	Rs. 1.50 lakh to be credited in account as detailed below Demand Draft favouring
7. Payment mode of EMD: Payable at	SBI A/c EM Deposit AHMEDABAD (Main)
Branch CODE	00301

Address for Communication:

THE ASSISTANT GENERAL MANAGER (OAD)
STATE BANK OF INDIA
OFFICE ADMINISTRATION DEPARTMENT
LOCAL HEAD OFFICE, 2nd Floor,
GIFT CITY,
GANDHINAGAR - 382 355.

Phone No. 079 23320187

E-mail ID. agmoad.lhoahm@sbi.co.in

INVITATION TO BID

State Bank of India at its Office Administration Department, GIFT City, Gandhinagar, invites applications from car hiring agencies / companies for the purpose of providing approximately 15 brand new cars (Purchased as firsthand on or after 01/10/2024) (with TAXI passing (yellow) RTO number plates) on hire for use by the Bank's Executives at its Local Head Office, GIFT City, Gandhinagar on monthly hiring basis, with required State Permits / Licenses on monthly and casual basis, for a period of 36 months (3 years) and in case the services are found satisfactory the arrangement can continue for a further period at the discretion of Bank.

2. The number of cars required by the Bank as mentioned above is the approximate number and the Bank, at its absolute discretion may increase or reduce the number of cars at any time as per the actual requirement of the Bank and variant or equivalent model may be altered.

3. i. Please note that all the information desired needs to be provided. Incomplete information shall lead to non-consideration of the proposal.

ii. All Bids must be accompanied by Earnest Money Deposit as specified in the Bid document.

iii. Bank reserves the right to change the dates mentioned in this Tender document, which will be communicated to the bidders.

iv. The information provided by the bidders in response to this Tender document will become the property of SBI and will not be returned.

v. **SBI reserves the right to amend, rescind or reissue of this tender or any of Terms and conditions of this Tender and amendments, (if any), All**

amendments will be advised to the bidders and such amendments will be binding on them.

vi. **In case of any clarification with regard to the Tender, Bidders may discuss in PRE-BID meeting or write to the Bank by e mail and Queries over telephone or in person will not be entertained.**

DISCLAIMER:

The information contained in this Tender document or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form by or on behalf of State Bank of India (Bank), is provided to the Bidder(s) on the terms and conditions set out in this Tender document and all other terms and conditions subject to which such information is provided.

This Tender is neither an agreement nor an offer and is only an invitation by Bank to the interested parties for submission of bids. The purpose of this Tender invitation is to provide the Bidder(s) with information to assist the formulation of their proposals. This Tender invitation does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness regarding their eligibility of the information in this Tender document and where necessary obtain independent advice. Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this Tender. Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this Tender. No contractual obligation whatsoever shall arise from the Tender process until a formal contract is signed and executed by duly authorized officers of the Bank with the selected Bidder.

Category – I:: VEHICLES REQUIRED ON MONTHLY BASIS MAKE AND MODELS OF THE CAR REQUIRED BY THE BANK

1. HONDA CITY ZXI PETROL 5th Generation (or with equivalent specification)
(Platinum White /ORCHID WHITE Color) Approx. 03 CARS

2. HONDA CITY VXI PETROL 5th Generation
(or with equivalent specification)

(Pearl Snow/ Platinum WHITE Color) Approx. 12 CARS

All the cars to be provided will be brand new cars (Purchased as firsthand on or after 01/10/2024 as per the car models specified & colors specified above.

Category – II VEHICLES ON CASUAL HIRING BASIS / AD HOC OUTSTATION HIRING BASIS

The Bank would require Cars (01/10/2024 make models and above) on casual hiring basis and / or outstation trips / visits that is to say out of the Ahmedabad / Gandhinagar limits from time to time. The tenderer should ensure to send the vehicles that are in good conditions with well-mannered drivers. Bank invites rates for Block of hours as per Price Bid for following Branded AC cars are required for the use of the Bank on casual / ad-hoc outstation hiring basis:

Sr no.	Car Model	Mileage Rs. per Kms.	Per hour block as per Price Bid.
01	Honda Amaze Petrol AC		
02	Maruti Swift Dezire – Petrol AC		
03	Toyota Innova-Crysta /Petrol /Diesel AC		
04	Corrola Altis Corola – Petrol AC		
05	Honda City – Petrol AC		

VARIABLE CHARGES PER DAY- Outstation visit charges payable are for minimum 250 kms and for minimum 24 hours and for Innova minimum 300 kms and 24 hours.

Example: If a vehicle hired for outstation duty is for three (3) days and it has to run 300 KMs, 50 KMs and 100 KMs on successive days (total 450 KMs) then the Tenderer shall be eligible to claim hiring charges for 750 KMs and 900 KMs for Innova.

CALCULATION OF CHARGES – For CATEGORY- I Vehicles

1. The applicants have to quote the amount for the fixed monthly charges (Including driver' salary and maintenance and other expenditure), per car other than which are specifically included as variable charges⁴ therein per Car in each of above models.
2. Fuel charges, toll/parking charges will be paid extra on production of actual bills/receipts and duly certified by the executive. For toll charges, sufficient balance is to be maintained in Fastag accounts of respective cars. Penalties if any will be borne by the Agency/Company.

3. The applicant agencies will have to quote the mileage separately for both the Category of Cars, for the purpose of claiming fuel charges i.e. total kilo meter / per liter.
4. For the purpose of reimbursement of fuel charges, Bank will consider petrol price (normally unleaded petrol) based on actual consumption on submission of proof by way of bills at the rate of mileage per kilometer OR the average price each month, as the price changes on daily basis.
5. The **variable charges** to be paid have been fixed by the Bank, which will be common for all the empaneled agencies. The variable charges shall be calculated as under:
6. Extra hour charges, over & above the fixed limit of 12 hours, Rs.80/- per hour maximum Rs.240/- (other than 2nd & 4th Saturdays, Sunday & National Holidays)
7. Extra hour charges for six hours Block or part on 2nd & 4th Saturdays, Sundays/National holidays- Rs. 200/-. (reliever charges).
8. Extra hour charges beyond six hours block or part on 2nd & 4th Saturdays, Sundays/National holidays: Maximum Rs. 375/-.
9. Night retention charges-Rs.300/- per night beyond 12.00 Midnight i.e., overnight stay for outstation trips.
10. Outstation beyond Ahmedabad / Gandhinagar charges Rs. 500/- per night
11. The statutory charges / dues as to service tax / GST, or any other charges applicable in this regard will be borne and payable by the agency / company.

However, over and above applicable overtime, if any, only one allowance out of above, night charges / outstation whichever is higher charges shall be payable to Agency / Company.

ELIGIBILITY CRITERIA / PRE-QUALIFICATION

1. The bidder should not have been blacklisted by any Govt. / PSU / Banks for corrupt or fraudulent practices or non-delivery or non-performance during the last three years as on the date of issuance of tender.
2. Disclaimer certificate / undertaking in this regard is to be submitted on Company's letterhead by the agencies/Companies.
3. Any effort on the part of bidder to influence bid evaluation process or award of contract may result in the rejection of the bid.
4. The Agency / Company should be duly registered under the Shops & Establishments Act and / or any other applicable laws and confirm to all such rules of RTO & policies / rules of the state government.
5. The Agency / Company should be registered for the purpose of GST as applicable.
6. The Agency / Company should be an assesses of Income Tax and should have valid PAN number in the name of Agency/Firm/Company.

7. The Agency / Company should be in business of renting / hiring of cars for the last 3 years. The relevant "T" permit license from RTO should be valid as on the date of submission of the Bid.
8. The Agency / Company should have minimum 20 PREMIUM cars in the company's own name which are being given /used on monthly / casual hire under 'Rent a Car' permit (as on 01/11/2024).
9. The car rental annual turnover for the last 3 preceding financial year should be not less than **100 lacs** per year as per audited balance sheets of each financial years 2021-22,2022-23,2023-24. Provisional figures of FY 2024-25 will not be reckoned for qualifying this sufficient condition.
10. The Agency /company should have its Office / Branch in Ahmedabad/Gandhinagar and authorized representative.
11. The Agency/Company must have minimum two existing tie-up arrangements with the Corporate(s) for providing car on hiring basis. For each tie-up the minimum number of cars should be 10 either in Ahmedabad or Pan India. It should be supported by the offer/work-order/Agreement.
12. The Agency/Company should have tie up arrangement with a reputed well equipped service station in Ahmedabad for the maintenance of cars.
13. All or few of above terms and conditions will be part of agreement. Bank reserves the right to add/delete terms and conditions (if any) required to do so.
14. The applicants shall be disqualified if any of these criteria given above are not fulfilled or the documents submitted are found to be false. Bank reserves the rights to modify or amend the eligibility criteria. The Bank's decision will be final & binding in this regard.

BID VALIDITY

The offer shall be valid for a period of **3 months** from the date of submission of the quotes and no change will be accepted after qualifying bids.

TENDER FEES:

Nil

EMD

Earnest Money Deposit (EMD) of Rs.1.50 lacs should accompany the Techno Commercial Bid Document. The EMD shall be paid by demand draft only mentioned in NIT. Such EMD shall not carry any interest. Any Bid not accompanied by the requisite EMD shall be deemed to be invalid and will be rejected. The EMD will be refunded to the ineligible and unsuccessful bidders, within 21 days from the completion of the tender process. In case of successful bidder / bidders, earnest money deposit will be forfeited by the Bank after submission of tender, if:-

- a) The tenderer fails / refuses to comply with any / all of the terms & conditions of the Tender.
- b) The Tenderer withdraws the offer during the validity period i.e., 3 months from the date of submission of tender.

PERFORMANCE BANK GUARANTEE

In case of successful bidder / bidders, the EMD will be continued with the Bank, till submission of "Performance Guarantee", which shall be Rs 5.00 lacs for a period of three years and three months INCLUDING LAST DATE OF CLAIM and the same should be submitted within a period of 21 days, from the date of the finalization of the tender or at the time of execution of agreement date whichever is earlier and the finalization of agency, who requires to submit the "Performance Guarantee".

DOCUMENTS COMPRISING THE BID

Technical Bid will be submitted online: Bidders will upload all documents as mentioned in the eligibility criteria / pre-qualification and also proof of depositing EMD in Gem Portal

PART I -TECHNICAL BID ONLINE SUBMISSION (One) (common for the cars in both categories) (Through Gem Portal)

PART II –PRICE / FINANCIAL BID (Through Gem Portal)

PART I –TECHNICAL BID SHALL CONTAIN THE FOLLOWING ONLINE

Covering letter on agency's / company's letterhead as per the format for bid submission form

1. Disclaimer Certificate from the agency that they have not been blacklisted / debarred.
2. Agency's/ Company's general details /information, as per format Part 1 / F-I.
3. Letter of authority in favor of any one or two agency's Executives conferring authority to attend the technical bid & price bid opening on specified dates and venue as per format Part 1 / F-II.
4. Documents relating to agency's eligibility criteria Part 1/ F-III.
5. Confirmation of no deviation as per format Part 1/ F-IV.
6. Periodic maintenance schedule of vehicle as per manufacturer's schedule Part 1 /F-V.

PART-II PRICE BID – ONLINE

The price bid would be invited from eligible bidders through Gem Portal. The process of e-tendering would be done through Gem Portal. The tentative date of opening of price bid is **02/12/2024 (Monday) 4 P.M.**

Notice inviting Tender & Tender Document for Car hiring services to State Bank of India, LHO, GIFT City, Gandhinagar

EVALUATION CRITERIA FOR DETERMINATION OF TENDER

The bids will be examined by the Bank to determine whether they are complete and whether the required bid security and other details / documents have been furnished / submitted. Bid determined as not substantially responsive will be rejected. The Bank may at its discretion waive any minor non-conformity or irregularity in bid if it does not constitute a material deviation. The decision of the Bank whether any deviation is material or not shall be final and binding to all.

Evaluation will be done on the basis of the following parameters:-

- a) The price bids will be invited/opened in Gem Portal. Only from those agencies / companies who qualify in their technical bids, based on the parameters spelt out in the tender document.
- b) Based on the Price Bid submitted by agencies, L-I, L-II and L-III will be decided. The two main parameters in the price bid will be the monthly rentals (including maintenance and driver charges) quoted and mileages of the car i.e., total kms /liter. The overall calculation for arriving L-I, and for the purpose of claiming of the petrol on actual usage will be as under:

It will be based on tentative kilometers run by any car for arriving the estimated mileage i.e., 1500 kilometers divided by the mileage quoted and multiplied by average rate of petrol i.e., 1500/mileage x rate of petrol.

(This formula is made for calculation purpose only. No guarantee for minimum kilometers is given hereby).

- c) Separate L-I will be finalized for the all the car models as per the monthly rental and mileage of the car.
- d) The Quote should be given in prescribed format of Price Bid and for all sum of rates of each Car Model in Category – I and L-I will be decided.
- e) For Category – II, sum of all Car Models will be reckoned and Lowest Three Bids will be empaneled and will be agreed to work on L-I rates.
- f) The Bank will shortlist agencies based on the quotes received from the agencies / companies. The L-I, agencies / companies will be allocated cars.
- g) For hiring of casual basis / for outstation L 1 will be decided on the basis of rate per km and minimum km criteria.

In case L-I backs out, EMD amount will be forfeited, Bank may blacklist the bidder and may also initiate action before appropriate legal forums / regulators etc.

The Technical bids will be examined by the Bank to determine whether they are complete and whether the required EMD and other details / documents have been furnished / submitted. Incomplete Bid forms will be rejected.

Evaluation will be done on the basis of the following parameters: -

- Price Bid will be opened for those agencies/ companies which qualify in Technical Bid.
- In case L-1 backs out, Bank will take decision for the tendering and allotment as per CVC guidelines.
- The monthly rental will remain fixed during the entire contract period of 36 months (3 years) tenure.
- The bidder must adhere to the format given while quoting the price bid and fill the same meticulously and accurately, avoiding any mistakes, errors, omission or overwriting and cuttings.
- The Bank reserves the right to accept or reject any bid without assigning any reason.

DATE & TIME OF SUBMISSION

e- tendering will be done as per the date mentioned in NIT.

Address:

**Assistant General Manager (OAD),
State Bank of India, Local Head Office,
Office Administration Department, 2nd (Second) Floor,
GIFT City, Gandhinagar-382 355**

Date & Time of Pre-Bid Meeting - 21/11//2024 (Thursday) at 4:00 PM.
(Agencies / Companies may clarify their doubts if any during the Pre-Bid meeting).

**LAST DATE OF SUBMISSION OF BID ONLINE THROUGH GEM PORTAL:
29/11/2024 (Friday) UP TO 3:00 PM AND HARD COPY OF EMD MUST BE
SUBMITTED ON OR BEFORE 29/11//2024 (Friday) UP TO 3:00 PM IN SEALED
COVER SUPERSCRIBED WITH TENDER NO AT ABOVE ADDRESS.**

Date & Time of Opening of Technical Bid - 29/11/2024 (Friday) at 4:00 PM.

Representatives of Bidders, if they so choose may present themselves during the opening of the Technical Bid. However technical bid would be opened even in the absence of any or all the authorized representatives of the bidders.

Date & Time of Price Bid Opening - The tentative price bid opening is 02/12/2024 (Monday) at 4:00 PM through Gem Portal.

TERMS OF SERVICE / MISCELLANIOUS.

- a) The successful bidder has to execute a contract with the Bank in the format prescribed/ approved by the Bank.
- b) The broad terms and conditions of the contract / service shall be as mentioned in the Annexure - A.
- c) The successful bidder has to provide a Performance Guarantee for an amount of Rs. 5 lacs (Rs. Five lacs only) for a period of three years and three months beyond the contract period, within **21** days from the date of award of the bid, from a scheduled commercial bank or State Bank of India, in a format made available by the Bank. The Bank reserves the right to enforce the guarantee in case the successful bidder fails to comply with any of its obligation as per the contract or bid documents.
- d) The Bank reserves the right to cancel the tender process at any time before finalization and execution of the contract with or without assigning any reason.
- e) Language of Bid: All bids and supporting documentation shall be submitted in English.
- f) Bank reserves the right to accept or reject any or all bids without assigning any reason thereof and Bank's decision in this regard will be treated as final. Bids may be accepted or rejected in total or any part or items thereof. No contractual obligation whatsoever shall arise from the Tender process unless and until a formal purchase order is signed and issued by duly authorized officials of the Bank.
- g) Any bid not containing the sufficient information and documents which preclude a thorough analysis, will be rejected.
- h) The Bank shall have the right to reject the bids not submitted in the prescribed format or incomplete in any manner.
- i) The Bank is not responsible for non-receipt of bids within the specified date and time due to any reason.
- j) The Bank also reserves the right to alter/modify any/some/all the requirements as it may deem necessary and notify the same on Gem Portal. The bidders should monitor the development, if any, in this regard and keep themselves updated. No publishing will be done through print media.
- k) Bids not conforming to the Tender requirements may not be considered by Bank. However, Bank reserves the right, at any time, to waive any of the

requirements of the Tender, if in the sole discretion of Bank, the best interest of Bank be served by such waiver.

- l) Bidders who do not qualify in the technical Bid stipulated by the Bank will not be considered for Price Bid or any further evaluation.
- m) Bank shall have the right to cancel the Tender process at any time prior to award of contract, without thereby incurring any liabilities to the affected bidder(s). Reasons for cancellation, as determined by Bank in its sole discretion include but are not limited to, the following:
 - i) Services contemplated are no longer required.
 - ii) Scope of work was not adequately or clearly defined due to unforeseen circumstance and/or factors and/or new developments.
 - iii) Proposed prices are unacceptable to the work.
 - iv) The project is not in the best interest of bank or SBI.
 - v) Any other reason, as may be deemed fit by Bank.
- n) Pre-bid meeting, if any, will be held to brief the intending bidders about the requirements of the Bank and to furnish clarification on any points/queries received from them. No separate communication will be sent for this meeting.
- o) Bank reserves the right to verify the validity of bid information and to reject any bid where the contents appear to be incorrect, inaccurate, or inappropriate at any time during the process of Tender or even after award of contract.
- p) Bank reserves the right to re-negotiate the prices in the event of changes in the market conditions and / or technology etc.
- q) Bank reserves the right to appoint a consultant, if so decided by the Bank at any stage during bidding process.
- r) All pages of bid document should be stamped and signed / digitally signed by authorized signatory of the bidder.
- s) Bidder should carry out any change request necessitated by the Bank.
- t) Bank reserves the right to discontinue/close the process at any point of time without assigning any reason thereof and Bank's decision in this regard will be treated as final.

By responding to this document, it is construed that the bidder has agreed to fully adhere to all the requirements of this Tender.

Annexure to the Tender Document:

This Tender includes the following annexure / Schedule / Formats which are integral part of this Tender.

1. Annexure "A" – Scope of services and detailed Terms and Conditions and Agency's / Company's responsibilities for providing Car on Monthly Hiring Basis
2. Annexure "B" - Part-1 / Covering Letter - BID SUBMISSION FORM.
3. Part 1 / F-I - AGENCY'S GENERAL DETAILS/ INFORMATION.
4. Part 1 / F-II – LETTER OF AUTHORITY – PROFORMA FOR LETTER OF AUTHORITY FOR ATTENDING AND SUBSEQUENT NEGOTIATIONS / CONFERENCES.

5. Part 1 / F-III-DOCUMENT RELATING TO AGENCY'S ELIGIBILITY CRITERIA.
6. Part 1 / F-IV – NO DEVIATION CONFIRMATION.
7. Part 1 / F-V – Periodic Maintenance of Vehicle as per Manufacturers Schedule.
8. **Price Bid** –To be submitted through Gem Portal.
(Annexure "C", "D" (Price Bid) will be submitted online through Gem Portal)

SCOPE OF SERVICES, DETAILED TERMS & CONDITIONS AND AGENCY'S / COMPANY'S RESPONSIBILITY FOR PROVIDING CAR ON MONTHLY HIRING BASIS

A: General Terms and Conditions

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1. All the cars for the purpose of monthly Hiring basis should be brand new cars and as per the models approved by the Bank.
2. The agency / company have to pay the drivers as per the **Minimum Wages Act, 1948, latest Minimum rates of wages payable to employees in the Light Motor vehicles (Drivers)** applicable as per **Central Government Labor law**. Since the driver will be the employee of the agencies / company, therefore any rise in the minimum wages has to be borne by the agency / company and cannot be charged to the Bank. The agency / company has to take all the incidental charges into account.
3. The agency shall comply with all the rules and regulations relevant to supply and running of tourist taxis stipulated by RTO, Ahmedabad/Gandhinagar and other Government Authorities. The agency shall comply with all the local/ municipal laws and statutory rules as applicable and will indemnify the Bank against all actions, claims, suits etc. for non-compliance of laws.
4. The working hours of the drivers should be as per the applicable legal provisions. However, the agency has to make available the service of the drivers not less than 12 (twelve) hours a day without any extra charges. The overtime will be payable by Bank only after / beyond 12 hours for maximum 3 hours. The duration of 12 hours can be in three slots i.e., from 7 AM to 7 PM, 8 AM to 8 PM and/or 9 AM to 9 PM or as determined by the Bank uniformly or individually depending upon the convenience of the executive. Only one allowance will be paid to the driver i.e., either night charges or outstation charges, over and above overtime, if any. If duty hours extend beyond 12 midnight only night charges will be paid. If executive travels out of Ahmedabad / Gandhinagar municipal area, then only outstation charges will be paid.
5. The agency should have an office / Branch with telephone facility and contact point for 24 hours and the telephone/mobile numbers of the concerned shall be given to the user official preferably in Ahmedabad. In addition, the Company/Agency should make dedicated arrangement to ensure that all the cars report on time and are kept clean at the start of duty each morning and a confirmation by SMS is sent to the user executive, every day. Drivers should be below the age of 60 years, medically fit, and their antecedents should be verified by the police. The agency should arrange for the Medical Fitness Certificate along with certificate regarding health of both eyes of concern driver. Thereafter, driver's medical fitness certificate to be deposited after completion of one year in the month of April every year.

6. As the drivers are employees of the agency concerned, they should comply with local laws and provisions relating to their employment with their agency concerned. The Bank will not be liable for their non-compliance.
7. The drivers should have a valid driving license for Taxi Passing Car which should be produced by them as and when demanded by the Bank and / or Traffic / Govt. authorities. The driver should be medically fit and should be conversant with the routes and places in Ahmedabad and around. The renewal of the driving licenses will be the responsibility of the agency. The agency should have all the relevant personal and family details of the drivers and proper police verification should be done and a copy of the report of all drivers should be submitted to the Bank. In case of reliever driver, the driver should have the proper proof of identification and / or deputation letter from the agency.
8. Rest room/change room or meals to the drivers will be responsibility of the agency / company. The drivers will be the staff of the agency and Bank will not be responsible for violation of any rules / regulations by them in this regard. Bank will not be responsible in any way for the driver's injury, disablement, or loss of life due to an accident while on duty.
9. The agency shall change the driver, if not found suitable or desirable by the official and make immediate arrangements to provide a substitute. If the driver is unable to attend or proceeds on leave for whatsoever reason, the agency shall provide substitute without delay. Needless to mention, all such drivers should also be medically fit and antecedents verified by police and also to satisfy any other requirements in respect of the driver mentioned in this document.
10. The driver should be provided with uniform and a reliable mobile connection for communication with the user executive and its capital/ recurring cost will be borne by the agency.
11. The car must be kept clean and periodically serviced and the car should always be in good condition.
12. The log sheet / parking / toll charges receipts will have to be signed by the executives on daily basis to avoid any misuse / pilferage.
13. Proper reading light should be provided in the car if not already provided by the car manufacturing company.
14. Sun screen film must be provided in every car to protect from direct sun light within the permissible limits of RTO / Govt. In addition to the film, removable sun flaps to be provided for both rear windows.
15. The driver will comply with the orders given by the Liaison officer, Security Officer or any other responsible functionary of the Bank regarding safety and security when the car is in the Bank's premises. The drivers should be in uniform provided by the company/ agency, neatly dressed, courteous and obedient. All the drivers should shave daily and should have a decent haircut.
16. The agency should maintain a record of the running of the car on a daily basis which should be authenticated by the user official concerned on the log sheet. The driver should ensure that the log sheet, toll / parking receipts are signed on

daily basis. If any of these receipts are not countersigned by the executive, the Bank will not pay those charges. Random checking by Liaison officer will be carried out on regular basis.

17. In case the car breaks down on the way or driver found missing from duty, the agency will have to pay taxi fare applicable for AC Taxi, till suitable alternative arrangements are made. Further the agency will arrange another car of similar specification till the car concerned is repaired / replaced.
18. The agency will do suitable periodical maintenance to avoid break downs in case of failure to do so, the Bank reserves the right to impose penalty on the agency. On repetition of such incident to the extent, Bank may reject the car or terminate the contract of the agency /company. In the event of replacement of the vehicle provided for unavoidable reason the authorized make/model of car should be provided with prior intimation to the official for whom the car is engaged and in consultation with Liaison Officer of the Bank.
19. Whenever the user official so directs as per Bank's extant rules the car will report to the Liaison Officer, Local Head Office, GIFT City, Gandhinagar and the car will be used in the general pool of the Bank till the validity of such period as desired by the official. The car provided to the Bank will be covered by comprehensive insurance at the cost of the agency. The Bank shall not be responsible for any damage to the car and compensation to anyone in the event of injury/disablement or loss of life as a result of accident.
20. The agency shall indemnify the Bank against any damage/ loss out of accident caused by the car. All applicable taxes inclusive of passenger tax, road tax and permit charges etc. will be borne by the agency.
21. Parking of the car during the office hours will be arranged by the agency at their cost within 1 kilometer radius from the Bank. After office hours, agency will have to arrange for the Car Parking at their cost. However, Toll tax shall be paid by the agency which will be reimbursed by the Bank along with the monthly bills on production of relevant receipts duly authenticated by the user executive. No parking charges will be paid during official hours for parking the car at office / residence.
22. The Agency will be paid monthly hiring charges which would include per month cost of the vehicle including maintenance and driver charges. The fuel charges as per actual usage with toll / parking paid during usage of the car will be paid as per actual by the Bank.
23. The Company should ensure and confirm to the Bank that all the drivers provided to the Bank on duty are paid salary and benefits as per "**Minimum Wages Act**" laid down by the Central Government. Agency / company should submit a certificate after every six months duly certified by CA that minimum wages as per Act are being paid to the drivers. All the drivers should have a SB account in SBI only and the monthly salary of the driver should be credited in the account only.
24. Unless intimated otherwise, the present agreement will be initially for a period of 36 months (3 years) which will be reviewed every year and in case the services

are found satisfactory, the arrangement may continue for a further period as decided by the Bank at appropriate time.

25. The Bank reserves the right to terminate this agreement either in part or in full without assigning any reason, by giving 30 days' notice to the agency concerned during the contract period of 36 months (3 years). No compensation whatsoever will be paid by the Bank to the agency on such termination. If the termination for any valid reason happens in the middle of the month, pro rata hire charges shall be payable by the Bank to the agency.
26. The agreement will be terminated without any prior notice if the agency violates any of the terms and conditions of the agreement accepted by the agency at any stage of the contract.
27. In case the agency / company obtains financial assistance from any institution, organization and bank, the Bank will not be responsible/ liable to meet the repayment of loan instalments to the lender. Cars if financed by State Bank of India and later rejected / denied / recalled for any reasons of non-compliance of the terms and conditions of the contract, the provider agency/company will not have any financial claim during the contract period on State Bank of India. The financial repayment responsibility of all such cars if any will solely lie on the agency/company.
28. In case the loan facility for purchase of new cars is to be availed, the same should be done preferably from SBI only.
29. Physical dent, paints or damage to the car due to any reason during the tenure of the contract should be repaired promptly so as to maintain decent look of the car during the hired period. Failure to comply would enable the Bank to reject such cars for any further period of the Contract.
30. All the cars should be GPS enabled for direction / route map purpose. In addition, all the cars should be provided with full size floor mats so as to cover the entire carpet, three cushions, mobile charger, side and rear window sun shields, tissue boxes, car perfume and one full size umbrella in every car.
31. The agencies will also appoint dedicated Managers/Supervisors who will visit the sites every day to monitor cars and drivers as surprise check and always available for executives in case any requirement.
32. In case of breakdown of any car or if car is in workshop, the agency will have to provide replacement vehicle of same or higher model.
33. The number of Car and model stated as above is computed on current need-based requirement of Bank, which may increase or decrease during the agreement period. The empaneled agencies agree to provide additional Cars or reduced number of Cars of similar variant at the same rent on the same terms and conditions as agreed under this agreement.
34. All allotted cars to be provided by the company/ agency from 1st January 2025 or the date fixed in the agreement whichever is earlier. Failure to commitment of this terms and conditions, would be viewed seriously by the Bank, to the extent that it will be treated as non-compliance of the contract. In case the delay in

supplying of the cars is attributable to the manufacturers, then the Bank may extend the duration, subject to production of suitable letter from the manufacturers, signed by the authorized signatory of the company.

35. Due to diseases like Novel Corona virus Disease (COVID-19) or any similar disease outbreak:
 - (a) Agency/Vender shall arrange to procure e-pass for vehicle/Driver to visit outside Ahmedabad District if any required as per extant Government Guidelines.
 - (b) Vendor should ensure to take all preventive measures to protect from the disease while carrying out work as well as abide by all Govt. Protocols issued from time to time.
36. The Bank reserves the right to reject all or any one offer/ Terms and conditions at its own discretion and without citing any reasons.
37. The Bank shall have the right to direct the Service Provider to get themselves audited by external empaneled auditors appointed by the Bank annually or as decided by the Bank covering the risk parameters finalized by the Bank and the vendors are required to submit such certification by the Auditors to the Bank. The Bank can make its expert assessment on the efficiency and effectiveness of the security, control, risk management, governance system and process created by the Service Provider. The Service Provider shall, whenever required by the Bank's empaneled Auditors, furnish all relevant information, records/data to them. Where any deficiency has been observed during audit of the Service Provider on the risk parameters finalized by the Bank or in the certification submitted by the empaneled Auditors, the Service Provider shall correct/resolve the same at the earliest and shall provide all necessary documents related to resolution thereof and the empaneled auditor shall further certify in respect of resolution of *the deficiencies*. The resolution provided by the Service Provider shall require to be certified by the empaneled Auditors covering the respective risk parameters against which such deficiencies have been observed.
38. Service Provider agrees to indemnify and hereby keeps the Bank indemnified against all actions, claims, loss, damages, costs, charges, expenses (including Attorney / Advocate fees and legal expenses) which the Bank may suffer or incur on account of breach of confidentiality obligations as per this Agreement by Service Provider or its employees, agents, representatives, Sub-Contractors. Service Provider further agrees to make good the loss suffered by the Bank upon first demand by the Bank which shall be final, conclusive, and binding on Service Provider.
39. It is specifically agreed that the Service Provider shall act as independent service provider and shall not be deemed to be the Agent of the Bank except in respect of the transactions/services which give rise to Principal - Agent relationship by express agreement between the Parties.

40. Neither the Service Provider nor its employees, agents, representatives, Sub-Contractors shall hold out or represent as agents of the Bank.
41. None of the employees, representatives or agents of Service Provider shall be entitled to claim permanent absorption or any other claim or benefit against the Bank.
42. This Agreement shall not be construed as joint venture. Each Party shall be responsible for all its obligations towards its respective employees. No employee of any of the two Parties shall claim to be an employee of the other Party.
43. All the obligations towards the employees of a Party including that on account of personal accidents occurred while working in the premises of the other Party shall be with the respective employer and not on the Party in whose premises the accident occurred.
44. For redressal of complaints of sexual harassment at workplace, parties agree to comply with the policy framed by the Bank (including any amendment thereto) in pursuant to the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 including any amendment thereto.
45. No sub-contracting of any part of the Services by the Service Provider shall be allowed other than those specifically mentioned in this Agreement or agreed by the Bank in writing.
46. The Service Provider agrees to comply with the obligations arising out of the Digital Personal Data Protection Act, 2023, as and when made effective. Any processing of Personal Data by the Service Providers in the performance of this Agreement shall be in compliance with the above Act thereafter. The Service Provider shall also procure that any subcontractor engaged by it shall act in compliance with the above Act, to the extent applicable. The Service Provider understands and agrees that this agreement may have to be modified in a time bound manner to ensure that the provisions contained herein are in compliance with the above Act.

B. Repairs and Maintenance: -

All repairs and maintenance will be the sole responsibility of the agency/ company. The agency / company have to ensure that the cars are periodically maintained and kept in good condition and road worthy.

C. Fuel :-

The fuel will be provided by the agency / company. The use of oil or other consumables will also be provided by the agency. The cost of the fuel will be paid separately on monthly basis, as per the actual usage i.e., as finalized after the bidding process.

D. Contract Period: -

The agreement will be for a period of 3 (Three) years from the date of commencement of the hiring of the cars, with an option at the sole discretion of the Bank to renew for such period as may be decided by the Bank.

E. Payment Terms: -

It will be ensured that the bills will get settled within 30 days from the date of submission of bills. The payment will be made through account with State Bank of India only, for which agency will have to furnish their bank account details. Vendor has to produce the bills along with EPF challans of Drivers, ESIC compliance along with salary slip that is to be paid as per Central Govt. Labour laws. Bank will verify the payment is done as per Minimum wages act as per Central Govt. Labour laws.

F: No weapon/ objectionable illegal object:-

The Agency will ensure that their driver does not keep any weapon , sharp objects, liquor or any other objects considered illegal to keep in the vehicle. If any such object is found in the car the driver and agency will be solvency liable for the same and the agency shall also indemnify the Bank for any loss or damage arising on account of such possession

G. Courts: -

The Court of Gandhinagar shall have exclusive jurisdiction in the matter in the event of any dispute or claims arising on account of this tender or related activities.

H. Termination Clause: -

The Bank reserves its right to terminate the Hire agreement for any reason at its absolute discretion including but not limited to the following:

If the agency / company is adjudicated insolvent by a Competent Court or files for insolvency or if the hirer being a company is ordered to be wound up by a Court of competent Jurisdiction.

- a) If the Agency / Company commit any breach of the terms of this Hire agreement / tender document.
- b) If any charge sheet is filed by a competent authority of the Government against the Agency / Company, or the Agency / Company is convicted by a criminal court on grounds of moral turpitude.
- c) The Agency / Company is involved in wrongful billing. In addition to hereto wrongful billing shall also result in the Agency / Company being debarred from participating in any other tender of the Bank.
- d) The engagement is not in the interest of the Bank, or the Bank no more requires any such service.
- e) In case of misbehavior by driver or the supervisor staff of the company, such drivers or supervisor staff will have to be removed from the service. The agency will have to ensure that such drivers, staff will not get appointment with other car agency those are dealing with the Bank.

It is clearly understood by the Agency / Company that if a charge sheet is filed by any competent authority of the Government against the Agency / Company, the Agency / Company is obliged to notify the Bank within fifteen days of filing of the charge sheet. Failure to do so shall result in forfeiture of all payments due for service rendered after the date of the filing of the charge sheet.

If there is a change in the name of the Agency/Company etc. arising out of:

- a) merging with some other company or
- b) collaboration with some other company or
- c) for any other reason

or, if any changes take place in the proprietorship or partnership of the Agency / Company, the Bank should be intimated within 30 (Thirty) days of such changes, failing which all payments will be withheld and Bank may terminate the hire agreement as may be deemed necessary, Whatever be the reason of changes, the subject hire agreement would be terminated unless the new company/entity accepts the subject Hire agreement at the same rates, terms and conditions laid down herein. The agency /company shall refund the excess money paid if any, to them for the term for which the agreement / arrangement has run.

I: Performance Guarantee.

If the Agency/ Company violates any of the terms of the service or the Agreement, the Bank at its sole discretion may invoke the performance guarantee submitted / being submitted by the Agency/ Company. Failure of the Agency/ Company to renew the Guarantee before its expiry may also be a sufficient reason for the Bank to invoke the Guarantee.

Part-1 / Covering Letter on the letter head of the Bidder**BID SUBMISSION FORM**

To

State Bank of India,
Office Administration Dept.,
Local Head office, 2nd floor,
GIFT City, Gandhinagar--382355

Dear Sir,

After examining the Bidding Documents including Special Conditions of Contract and schedule of rates etc. the receipt of which is hereby duly acknowledged, we, the undersigned are pleased to offer to execute the whole of the Job and in conformity with, the said Bid Documents.

We confirm that this bid is valid for a period of 3 months from the date of opening of Techno-Commercial Bid, and it shall remain binding upon us and may be accepted by any time before the expiration of that period.

Until a final Agreement is prepared and executed, the bid together with your written acceptance thereof in your notification of award shall constitute a binding Agreement between us.

We understand that Bid Document is not exhaustive, and any action and activity not mentioned in Bid Documents but may be inferred to be included to meet the intent of the Bid Documents shall be deemed to be mentioned in Bid Documents unless otherwise specifically excluded and we confirm to perform for fulfilment of Agreement and completeness of the Work in all respects within the time frame and agreed price. We declare that we have not been blacklisted by any Govt / PSU / Banks for corrupt or fraudulent practices or non-delivery or non-performance.

We understand that you are not bound to accept the lowest price or any bid that you may receive.

SIGNATURE OF AUTHORISED PERSON WITH SEAL
DATE:

Duly authorized to sign bid for and on behalf of _____

(SIGNATURE OF WITNESS) WITNESS

NAME:

ADDRESS:

Part 1 / F-I**AGENCY'S PROFILE AND GENERAL DETAILS/ INFORMATION**

To

Assistant General Manager (OAD)
 State Bank of India,
 Local Head office, Office Administration Dept., 2nd floor,
 GIFT City, Gandhinagar--382355

NAME OF THE AGENCY/COMPANY	
CONSTITUTION OF THE BIDDER	
NUMBER OF YEARS IN OPERATION	
REGISTERED ADDRESS	
OFFICE ADDRESS	
IF DIFFERENT FROM ABOVE	
MAKE & NO. OF VEHICLES HELD IN AGENCY NAME	
NAMES & ADDRESS OF THE DIRECTORS / PROMOTERS	
TELEPHONE NUMBER	
E-MAIL ADDRESS & WEB SITE	
TELEFAX NUMBER	
CONTACT PERSON PARTICULARS	
Brief write up / Profile of the Company/Engagements with other PSU/Corporate (at least 2)	

(with supportive documents)

(SIGNATURE OF AUTHORISED PERSON WITH SEAL)

Part 1 / F-II

LETTER OF AUTHORITY

PROFORMA FOR LETTER OF AUTHORITY TO ATTEND BIDS OPENING MEETINGS AND SUBSEQUENT NEGOTIATIONS/ CONFERENCES

No.
Date:

Assistant General Manager (OAD)
State Bank of India,
Local Head office,
Office Administration Dept., 2nd floor, GIFT
City, Gandhinagar—382355

Dear Sir,

We _____ hereby authorize following representative(s) to attend technical bid opening and price bid opening and for any other correspondence and communication against above Bidding Document:

1) Name & Designation _____

Signature _____

2) Name & Designation _____

Signature _____

We confirm that we shall be bound by all commitments made by aforementioned authorized representatives.

Yours faithfully,

Signature
Name & Designation

For and on behalf of

Note: This letter of authority should be on the letterhead of the Agency / Company and should be signed by a person competent and having the power of attorney to bind the Agency / Company.

Not more than two persons are permitted to attend technical Bid and price bid opening.

Part 1 / F-III**DOCUMENTS RELATING TO AGENCY'S ELIGIBILITY CRITERIA**

1. **AGENCY IS REQUESTED TO FILL THIS CHECK LIST AND ENSURE THAT ALL DETAILS/ DOCUMENTS HAVE BEEN FURNISHED ALONG WITH HIS OFFER.**

Clause	Documents required	Submitted (Agency to indicate) Yes/No
<p>The agency / company / Individual should have been in the business of rental of cars for 3 years with a minimum of 20 cars in the name of the company and should have 2- existing tie up arrangement with Corporate. Each tie up should have minimum 10 premium sedan cars and services during last 3 years as on 31.03.2024.</p>	<p>1. Documentary evidence like work order, contract agreement etc. for the same must be provided.</p> <p>2. Xerox copy of __ RC cards of the cars owned by the company.</p> <p>3. Copy of license from RTO for Rent a Cab or "T" permit is to be submitted.</p> <p>4.Undertaking to be submitted on company's letterhead that company has not been blacklisted by any PSU/ GOVT/ Bank.</p>	
<p>A letter from an authorized service center / work shop of respective make of vehicles confirming the tie up for providing fleet maintenance services should be submitted.</p>	<p>Letter of confirmation by Agency.</p>	

2. ANNUAL TURNOVER STATEMENT & CAR RENTAL INCOME

The Agency / company / Individual shall indicate here the turnover and income from car rental for 3 years based on the audited balance sheets & profit & loss account statement. Copy of audited balance sheets including profit & loss account and ST-3 returns are attached.

FINANCIAL YEAR	ANNUAL TURNOVER (IN RS.)	INCOME FROM CAR RENTAL	NET PROFIT / LOSS
2021 – 2022			
2022 – 2023			
2023 – 2024			

1. GST REGISTRATION DETAILS – with supporting documents::

GST Registration Number	
Place & Registration Authority	

2. VAT REGISTRATION DETAILS - with supporting documents

Registration Number	
Registration Authority	

3. EMD DETAILS

Demand Draft No.	
Drawn on	State Bank of India, Ahmedabad Main 00301
Amount	
Date	
PAN No. of the agency/ company	

4. TENDER FEES

Demand Draft No.	
Drawn on	State Bank of India, Ahmedabad Main 00301
Amount	
Date	

Part 1 / F-IV

NO DEVIATION CONFIRMATION

To,

Assistant General Manager (OAD)
State Bank of India,
Local Head office,
Office Administration Dept., 2nd floor,
GIFT City, Gandhinagar--382355

Dear Sir,

SELF DECLARATION FOR DEVIATION/DEBARMENT/REJECTION

We understand that any deviation / exception in any form may result in rejection of bid. We, therefore, certify that we have not taken any exceptions / deviations anywhere in the bid and we agree that if any deviation/exception is mentioned or noticed, our bid may be rejected.

(SIGNATURE OF AUTHORISED PERSON WITH SEAL)

Part 1 / F-V

Periodic Maintenance Schedule of each Vehicle as per Manufacturers Schedule:

(The details of the periodic maintenance are as per the specification of the manufacturer of the vehicle, Bidder has to reproduce the same here.)

(Signature & Seal of Authorized Signatory)

PRICE BID / FINANCIAL BID ONLINE (Category –I)

Name of Travel

Agency/Company: _____

Date of Advt.	
Valid up to	3 Months from the date of Bid and 3 Years from the date of Agreement.
Delivery	State Bank of India, Local Head Office, GIFT City, .
Emission norms	Compliance with local norms as per BS-VI or as per extant guidelines.
Term	3 Years.

Name of Car Model and Variant (Colour Orchid White or Equivalent) <i>ALL PETROL VARIANT</i>	Rent per Car Per Month (In Rs.) Inclusive of Driver and Maintenance Charges and other expenditure) excluded of Taxes (As applicable)	Mileage of the Car (Variant wise)	Rent per Car per month (in Words)
(a)	(b)	(c)	(d)
(A) Honda City ZX MT 5th Generation Colour: Platinum white (No. of Vehicles = 3)			
(B) Honda City VX MT Platinum White 5th Generation (No. of Vehicles = 12)			
Total:: (A+ B) = Rs.			

(Signature & Seal of Authorized Signatory)

L -1 Report to be generated with the total Value of the quoted prices of all Variant as total package in Category (I).

PRICE / FINANCIAL BID ON LINE**Annexure – “D”
(Category-II)**

CATEGORY – II: Vehicles on **Casual Hiring** basis for local Ahmedabad / Gandhinagar and outstation Tour requirements.

Name of the Travel Agency:

Casual basis Local:(Amount in Rs.)

Sr. No	Car Category (All AC Petrol Variant)	Honda Amaze	Maruti Swift Dzire	Toyota Innova Crysta AC	Corrola Altis AC	Honda City 5th Gen VX MT	Maruti Nexa XL 6
		Petrol	Petrol	Petrol	Petrol	Petrol	Petrol
1	4 Hrs / 40 kms						
2	6 Hrs / 60 kms						
3	8 Hrs / 80 kms						
4	10 Hrs / 100 kms						
5	12 Hrs / 120 kms						
6	Per additional hours						
7	Per additional kms						

Casual basis outstation:(Amount in Rs.)

Sr. No	Category	Honda Amaze	Maruti Swift Dzire	Innova AC	Altis Corola AC	Honda City AC	Maruti Nexa XL 6
		Petrol	Petrol	Petrol	Petrol	Petrol	Petrol
1	Per kilometers outstation						
2	Minimum 250 kms per day (Rs.)						

Signature of Authorized Signatory

Seal

Date

Notice inviting Tender & Tender Document for Car hiring services to State Bank of India, LHO, GIFT City, Gandhinagar